

Marshall

MOTIF II A.N.C. – TRUE WIRELESS A.N.C.

FULL ONLINE MANUAL

CONTENTS

INDEX

Device layout	003
Getting started	005
Charging the earbuds	005
Charging the case	005
Noise control	005
Spotify Tap	006
Battery care guide	006
Cleaning your Motif II A.N.C.	007
Pairing a new device	007
Resetting the earbuds	008
Troubleshooting	009

DEVICE LAYOUT

ENGLISH



DEVICE LAYOUT

ENGLISH

① CHARGING CASE INDICATOR

The LED shows the case battery charge, from red through yellow to green (0–100%). It pulses blue while in Bluetooth® pairing mode.

② CHARGING CASE BUTTON

Quick press to see the charging case battery level. With the earbuds in the case and the lid open, push and hold for 2 seconds to initiate pairing.

③ WIRELESS CHARGING

Charge the case by placing it on a wireless charging pad.

④ USB-C POWER INPUT

Charge the case by plugging it into a USB power source.

⑤ TOUCH CONTROLS

Touch the left or right earbud to control your music, phone calls and more. The touch control behaviour can be customised in the app.

- I. Tap to play/pause.
- II. Double tap to skip forward or answer/end a call.
- III. Triple tap to skip backward.
- IV. Long touch to toggle between noise cancelling and transparency, or to reject a call.
- V. Double tap and hold for Spotify Tap to start playing music based on your listening taste.

⑥ EAR TIPS

Motif II A.N.C. come with 3 sizes of ear tips and getting the best fit is important in ensuring you enjoy the best audio experience.

Take the time to find the ear tips that best fit your ear. The ear tips should fit snugly in your ear but still feel comfortable. It is not uncommon to use different sizes for left and right.

INSTRUCTIONS

ENGLISH

GETTING STARTED

- I. Open the charging case.
- II. Press and hold the button on the case until the LED turns to a slow blue pulse.
- III. Select MOTIF II A.N.C. from your sound device's Bluetooth list.
- IV. Download the Marshall Bluetooth app and follow the in-app instructions to complete the setup.

CHARGING THE EARBUDS

Put your earbuds back in the case and close the lid to turn them off and begin charging.

CHARGING THE CASE

Use a wireless charger or plug the case into a USB power source to charge it. The case is fully charged when the front-facing LED is steady green.

To charge the case using a wireless charger, follow the instructions below.

- I. Place the charging case with its back flat against the wireless charging pad.
- II. Make sure that the front LED lights up to indicate that the case is charging.
- III. Once the LED light has turned steady green the case is fully charged.

NOISE CONTROL

Motif II A.N.C. can be in one of three noise control modes.

- Active Noise Cancelling - blocks out your surroundings and lets you focus on the music.
- Transparency - allows you to hear your surroundings and hold conversations without removing your earbuds.
- Off – noise control is turned off.

The amount of Active Noise Cancelling and Transparency can be adjusted in the Marshall Bluetooth app.

INSTRUCTIONS

ENGLISH

SPOTIFY TAP

Get straight to the music with Spotify Tap. Wherever your day takes you, Spotify Tap is the easiest, most personal way to take your music with you, and it's ready in seconds.

- I. Double tap and hold to play a recommendation based on your listening taste.
- II. Double tap and hold again again for the next recommendation made just for you.

To use Spotify Tap, make sure your Spotify app is up to date.



BATTERY CARE GUIDE

Your earbuds come equipped with high-performance lithium-ion batteries and battery life span is affected by charging and usage. Follow the guidelines below to keep your batteries in great condition for as long possible.

- Avoid using fast chargers if possible. Fast charging causes stress on the battery and will degrade it.
- Avoid letting the battery drain completely or charging it when it's already full. Try to keep the charge between 30% and 80%.
- If the earbuds are stored for a long time, it's recommended to charge the earbuds to about half-charge and then do a factory reset. Store the earbuds and case in a cool, dark, and dry place.
- Avoid using or charging the earbuds in hot and unventilated places, 45°C/113°F and above.
- Avoid charging the battery at low temperatures, below 10°C/50°F and using the earbuds below 0°C/32°F.
- Avoid strong mechanical shocks such as dropping the earbuds or case on hard surfaces as it might harm the batteries.

Download the Marshall Bluetooth app and select the battery preservation level that best suits you and your earbuds.

INSTRUCTIONS

ENGLISH

CLEANING YOUR MOTIF II A.N.C.

Earbuds come in close contact with your skin often and sometimes for long periods. This will over time cause build-up of dirt and grease that can affect performance and may cause skin irritation. Clean your earbuds regularly to keep them fresh and make them last longer.

Unplug any cables before cleaning the case. Make sure everything is completely dry before using the earbuds, putting the earbuds back in the case, or plugging in a USB charger.

Remove the silicone ear tips from the earbuds and clean them separately. Use a disinfectant wipe or a lint-free cloth, slightly damp with 70% isopropyl alcohol or 75% ethyl alcohol to gently clean the ear tips, the exterior surfaces of the earbuds and the case. Avoid getting moisture in any openings or in the speaker mesh. Carefully clean those areas with a dry and soft brush, or a cotton swab.

- Do not use any sharp objects.
- Do not use compressed air.
- Do not use products containing bleach or hydrogen peroxide.
- Do not submerge the earbuds in any cleaning agents.

PAIRING A NEW DEVICE

Motif II A.N.C. remembers the last 8 paired sound devices. It will auto-connect to the two most recently used sound devices that are available.

- I. Place the earbuds in the case and keep the lid open.
- II. Press and hold the button on the case until the LED turns to a slow blue pulse.
- III. Select MOTIF II A.N.C. from your sound device's Bluetooth list.

Note: Motif II A.N.C. will not change sound source while playing. Pause the current audio playback before changing sound source.

INSTRUCTIONS

ENGLISH

RESETTING THE EARBUDS

If your earbuds become erratic or unresponsive, follow the instructions below.

- I. Place the earbuds in the case and close the lid to restart the earbuds.

If the problem persists, perform a hardware reset:

- I. Take out your earbuds and place them in your ears.
- II. Press and hold the touch surface on both earbuds for 10 seconds to reset the earbuds.

If the problem persists, perform a factory reset.

Note: This will delete all user settings and the earbuds will need to be set up again.

- I. Place the earbuds in the case and keep the lid open.
- II. Press and hold the button on the case for 10 seconds, until the LED turns purple, to reset the earbuds to factory settings.
- III. Remove MOTIF II A.N.C. from your sound device's Bluetooth list before pairing again.

MARSHALL BLUETOOTH APP

Download the Marshall Bluetooth app to get the most out of your earbuds and keep them up to date with the latest software.



TROUBLESHOOTING**ENGLISH**

PROBLEM	CAUSE	ACTION
The earbuds do not turn on	The battery has no charge.	Place the earbuds in the case to charge them. If the case LED does not turn on, use a USB power source or a wireless charging plate to charge the case.
	Cannot connect or pair with a Bluetooth device	Bluetooth is not enabled on your device (smartphone, tablet, computer).
	The earbuds are not in pairing mode.	Make sure that the earbuds are in the case with the case lid open when start pairing, see Pairing a new device.

TROUBLESHOOTING**ENGLISH**

PROBLEM	CAUSE	ACTION
Erratic behavior	The earbuds are not using the latest firmware version.	Download the Marshall Bluetooth app and connect to the earbuds. Follow the in-app instructions to ensure that Motif II A.N.C. has the latest firmware version.
	There is a software error.	Perform a factory reset, see Resetting the earbuds. The earbuds need to be set up again.

Design of device and packaging are intellectual properties of Zound Industries International AB and Marshall Amplification Plc. © All Rights Reserved. MARSHALL, Marshall Amps, their respective logos, "Marshall" and "Marshall" trade dress are trademarks and intellectual property of Marshall Amplification Plc and may not be used without permission. Permission granted to Zound Industries International AB. The Bluetooth® wordmark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Zound Industries International AB is under license. Google Play is a trademark of Google LLC. App Store is a service mark of Apple Inc., registered in the U.S. and other countries. R 0.12